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Examiner J. P. Ouellette U.S. Patent and Trademark Office	703-872-9306	

FROM: David Caplan

PHONE: 602-382-6284

Serial No.: 09/662,463

Applicants: Charles Peteruccelli et al.

RE: Confirmation No.: 3649

MESSAGE:

Please see attached response to October 20, 2004
Office Action.

ORIGINAL DOCUMENT: Will not be sent

NUMBER OF PAGES (Including Cover):

11 NG

CONFIRMATION NO.:

CLIENT MATTER NO.: 60655.7600

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I hereby certify that this Reply is being facsimile transmitted to the United States Patent and Trademark Office at (703) 872-9306, Attention: Examiner J.P. Ouellette:

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Date: 20-January-2005

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**IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE**

UTILITY PATENT

Applicants: Charles Petrucci et al.

Attorney Docket No.: 60655.7600

Serial No.: 09/662,463

Group Art Unit: 3629

Filed: September 15, 2000

Examiner: J. P. Ouellette

Title: **SYSTEMS, METHODS AND
COMPUTER PROGRAM
PRODUCTS FOR RECEIVING AND
RESPONDING TO CUSTOMER
REQUESTS FOR TRAVEL
RELATED INFORMATION**

Confirmation No.: 3649

REPLY under 37 C.F.R. § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

In reply to the Office Action dated October 20, 2004, please amend the above-identified application as follows and consider the Amendments and Remarks beginning on the following page.

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.